



# Three Phase Motor Controller Installation Instructions

8040366 Revision AA

---

Information provided within this document is subject to change without notice, and although believed to be accurate, Brooks Automation assumes no responsibility for any errors, omissions, or inaccuracies.

AcuLigner™, AquaTran™, Assure™, AutoTeach™, AXM™, Basic Blue™, BiSymmetrik™, CenterSmart™, Cool Solutions™, Crate to Operate™, e-RMA™, e-Spares™, FastRegen™, FIXLOAD™, FrogLeg™, Fusion™, InLigner™, In-Sight®, InCooler™, Interface™, Jet™, Jet Engine™, M2 Nano™, PASIV™, PowerPak™, PerformanceBlue™, PowerPak™, PowerTools™, QuadraFly™, Radius™, Razor™, Reliance™, Reliance ATR™, RetroEase™, SCARA™, SmartPM™, SPOTLevel™, Synetics™, The New Pathway to Productivity™, Time Optimal Trajectory™, Time Optimized Path™, TopCooler™, TopLigner™, Ultimate Blue™, AC-407™, Vacu-Tran™, and Vision™ are trademarks of Brooks Automation.

AcuTran®, AeroLoader®, AcuTrap®, Brooks®, Brooks Automation®, Conductron®, Convectron®, Cryodyne®, Cryotiger®, E-VOLUTION®, GOLDLink®, Granville-Phillips®, Guardian®, GUTS®, Hercules®, In-Sight®, Leap-frog®, MagnaTran®, MapTrak®, Marathon®, Marathon Express®, Micro-Ion®, MiniConvectron®, MultiTran®, On-Board®, Polycold®, Stabil-Ion®, TrueBlue®, TurboPlus®, We Deliver Productivity®, and Zaris® are registered trademarks of Brooks Automation.

All other trademarks are properties of their respective owners.

© Brooks Automation 2012, All Rights Reserved. The information included in this manual is Brooks Proprietary Information and is provided for the use of Brooks customers only and cannot be used for distribution, reproduction, or sale without the express written permission of Brooks Automation. This information may be incorporated into the user's documentation, however any changes made by the user to this information is the responsibility of the user.



**For Technical Support:**

| Location      | GUTS® Contact Number                                |
|---------------|---|
| North America | +1-800-FOR-GUTS (1-800-367-4887)<br>+1-978-262-2900 |
| Europe        | +49-1804-CALL-GUTS (+49-1804-2255-4887)             |
| Japan         | +81-45-477-5980                                     |
| China         | +86-21-5131-7066                                    |
| Taiwan        | +886-3-5525225                                      |
| Korea         | +82-31-288-2500                                     |
| Singapore     | +65-6464-1481                                       |

Visit us online: [www.brooks.com](http://www.brooks.com)

May 23, 2012      Part Num 8040366 Revision AA  
Sept. 19, 2008    Part Num 8040366 Revision 107

This technology is subject to United States export Administration Regulations and authorized to the destination only; diversion contrary to U.S. law is prohibited.

Printed in the U.S.A.

---

# Contents

---

## Introduction

|                      |     |
|----------------------|-----|
| Introduction .....   | 1-1 |
| Specifications ..... | 1-1 |

## Safety

|                                |     |
|--------------------------------|-----|
| Introduction .....             | 2-2 |
| Signal Word Descriptions.....  | 2-3 |
| Safety Shape Descriptions..... | 2-4 |
| References .....               | 2-4 |

## Installation

|   |      |
|---|------|
| Introduction .....                                | 3-1  |
| 9600 Compressor Cable Connections .....           | 3-1  |
| 8200 Compressor Cable Connections .....           | 3-2  |
| 8500 Compressor Cable Connections .....           | 3-4  |
| 1020R Compressor Cable Connections .....          | 3-7  |
| Electrical Preparation of Compressors .....       | 3-9  |
| 8510 Low Voltage Compressor Control Module .....  | 3-12 |
| 8510 High Voltage Compressor Control Module ..... | 3-13 |
| 1020R Compressor Control Module .....             | 3-14 |

## Appendices

|   |     |
|---|-----|
| Overview .....  | 4-1 |
| Customer Support Center Locations .....               | 4-2 |
| Guaranteed Up-Time Support (GUTS <sup>®</sup> ) ..... | 4-2 |
| Product Information .....                             | 4-2 |
| E-mail .....  | 4-2 |

# 1

# Introduction

---

## Introduction

The Three Phase Motor Controller P/N 8124063G001, 8124100G001, 8124115G001, shown in Figure 1-1, is designed to provide power for up to three On-Board Cryopumps and can be used with the 9700A, 9600, 8200 (three-phase compressor), 8510, 8500, and 1020R compressors. The dimensions are shown in Figure 1-2.

**NOTE:** *The 8200 single phase compressor requires the use of cable P/N 8132646G050. The cable is used between 8200 compressor and three phase motor controller. Refer to Table 3-1 for 8200 compressor application.*

**Section 3 - Installation** provides all the required information for installing and interfacing the Three Phase Motor Controller with each CTI-CRYOGENICS compressor.

## Specifications

*Table 1-1: Three Phase Motor Controller Specifications*

| <b>Parameter</b>    | <b>Value</b>           |
|---------------------|------------------------|
| Weight              | 50 lbs (22.67 kg)      |
| Ambient Temperature | 50 - 100°F (10 - 38°C) |

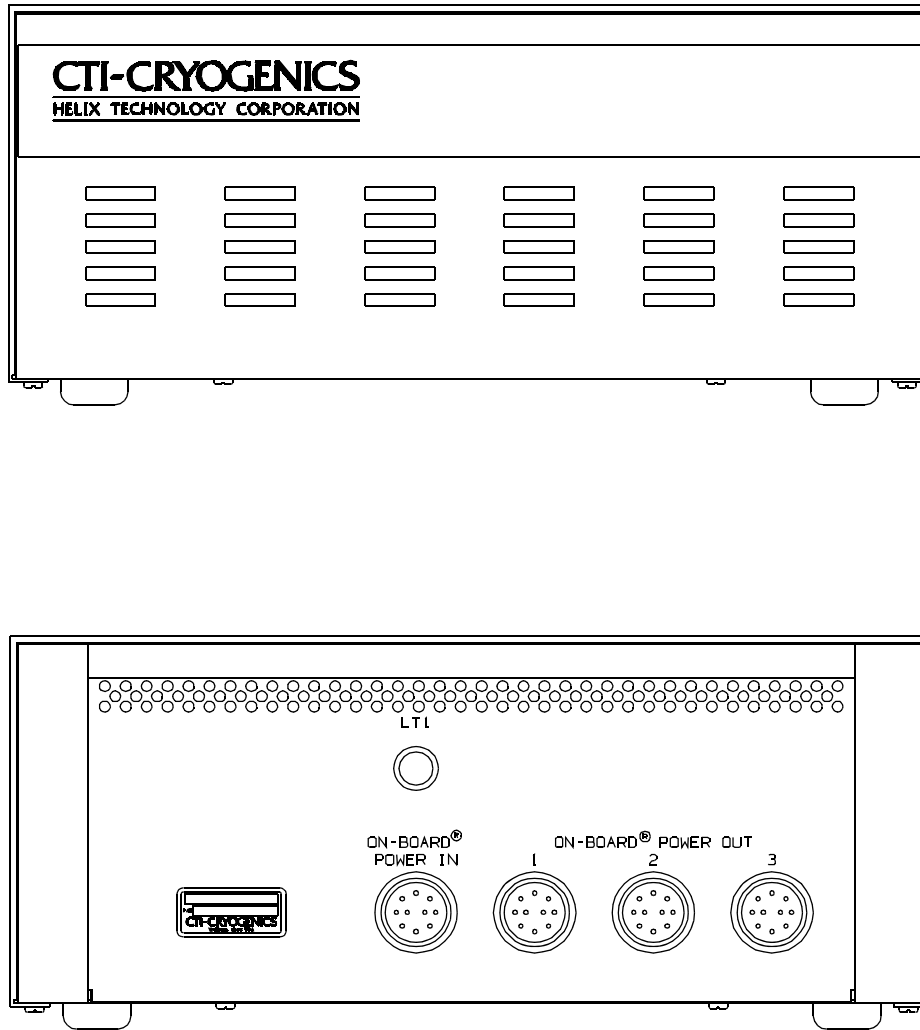


Figure 1-1: Three Phase Motor Controller

## Dimensions

The dimensions of the Three Phase Motor Controller are shown in Figure 1-2.

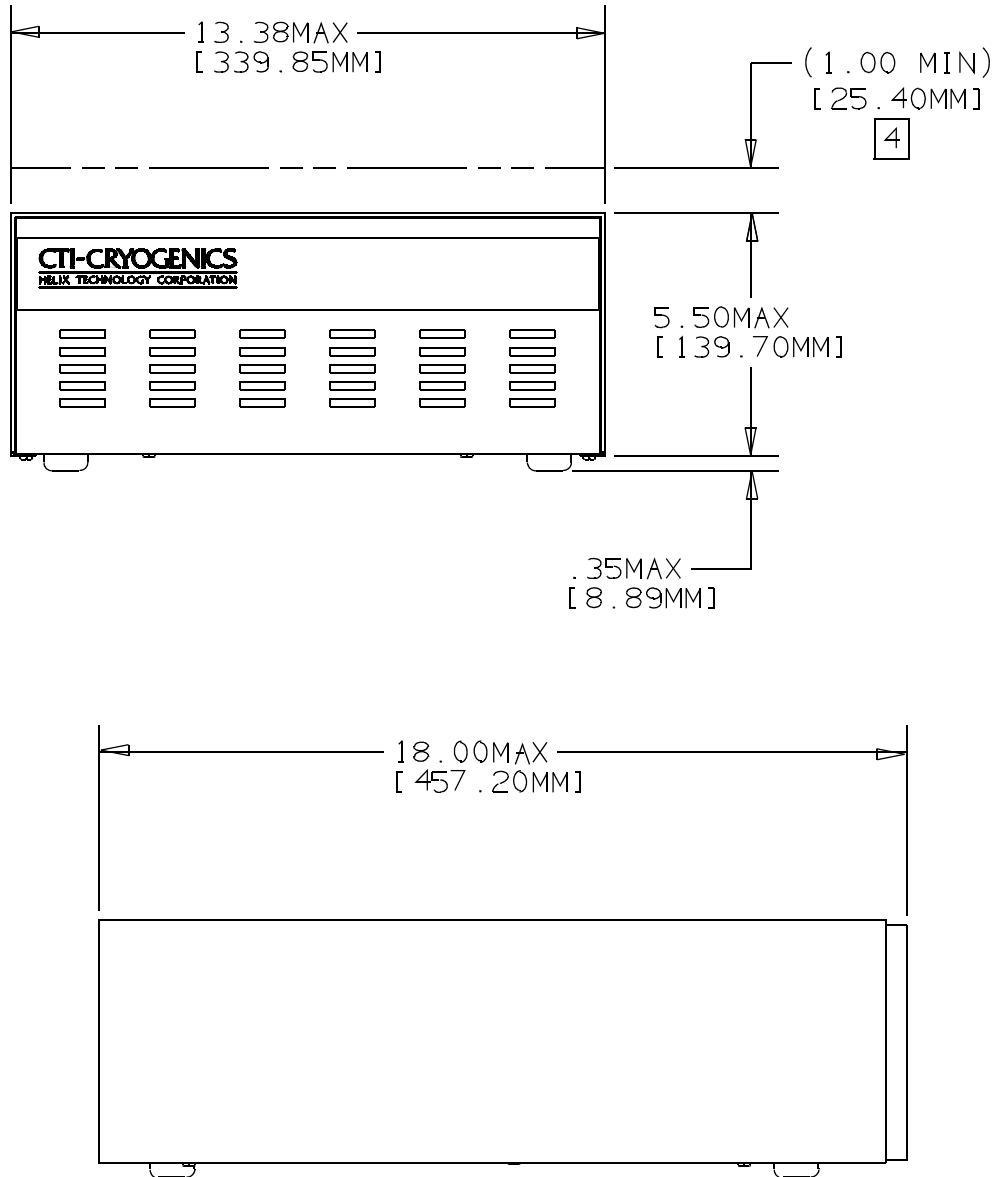


Figure 1-2: Three Phase Motor Controller Dimensions





# 2

# Safety

---

## Overview

This section describes safety conventions for the Brooks Automation Product. All personnel involved in the operation or maintenance of the product must be familiar with the safety precautions outlined in this section.

**NOTE:** *These safety recommendations are basic guidelines. If the facility where the Product is installed has additional safety guidelines they should be followed as well, along with the applicable national and international safety codes.*

## Chapter Contents

- Introduction .....2-2
- Signal Word Descriptions.....2-3
- Safety Shape Descriptions.....2-4
- References .....2-4

## Introduction

Follow all safety precautions during installation, normal operation, and when servicing CTI-Cryogenics products.




This chapter explains the safety conventions used throughout this manual. CTI-Cryogenics uses a specific format for cautions and warnings, which includes standard signal words and safety shapes.

See also the *Customer Support* appendix or call your local Customer Support Center for assistance.

## Signal Word Descriptions

All cautions and warnings contain signal words, which call attention to safety messages and designate the degree of hazard seriousness. The following table shows the signal words and their meanings that may be used in this document.




Table 2-1: Safety Signal Words

| Term    | Example   | Definition   |
|---------|---|--|
| CAUTION |    | A signal word that indicates a situation or unsafe practice, which if not avoided may result in <b>equipment damage</b> . A CAUTION is highlighted in yellow.  |
| CAUTION |    | A signal word accompanied by a safety shape that indicates a potentially hazardous situation or unsafe practice. If not avoided, the action may result in <b>minor or moderate personal injury or equipment damage</b> . A CAUTION is highlighted in yellow. |
| WARNING |  | A signal word accompanied by a safety shape that indicates a potentially hazardous situation. If not avoided, the action may result in <b>serious injury or death</b> . A WARNING is highlighted in orange.  |

## Safety Shape Descriptions

All cautions and warnings contain safety shapes, which have specific safety meanings. The following table shows some of the safety shapes used in this document and their meanings.

Table 2-2: Safety Shapes

| Example  | Term            | Shape Definition   |
|--|-----------------|--|
|   | General Warning | Indicates a general hazard. Details about this hazard appear in the safety notice explanation. |
|   | High Voltage    | Indicates a high voltage hazard.   |
|  | Hot Surface     | Indicates a surface is hot enough to cause discomfort or a burn.                               |

## References

For more information about safety standards, see the following documents:

- ISO 7010: 2003(E), Graphic symbols - Safety colours and safety signs - Safety signs used in workplaces and public areas
- ISO 3864-1: 2002(E), Graphic symbols - Safety colours and safety signs - Part 1: Design principles for safety signs in workplaces and public areas

## 3

## Installation

---

### Introduction

The **9600**, **8200**, **8510**, **8500**, and **1020R** Compressor Cable Connection procedures provide quick access to all required information for interconnecting the Three Phase Motor Controller to each compressor.

Refer to **Electrical Preparation of Compressors** for more information regarding specific cable requirements and electrical preparation of the particular compressor.


### 9600 Compressor Cable Connections

This procedure involves the following components:

- 9600 Compressor, P/N 8135900GXXX
- Three Phase Motor Controller P/N 8124063G001, 8124100G001, or 8124115G001, which includes the On-Board power cable P/N 8112463G050

Refer to **Figure 4-3-1** during this procedure.

1. Carefully place the Three Phase Motor Controller on top of the 9600 Compressor.
2. Connect the three On-Board coldhead power cables (customer supplied) to the *On-Board Power* connectors on the rear panel of the Three Phase Motor Controller.
3. Connect the On-Board power cable P/N 8112463G050 (supplied) to the *On-Board Power In* connector on the Three Phase Motor Controller and the On-Board Cryopump electrical outlet on the 9600 Compressor.

|   |  |
|---|--|
|  | <p style="text-align: center;"><b>CAUTION</b></p> <p style="text-align: center;"><b>Overheated Equipment</b></p> <p>To avoid overheating, allow a 1.0 inch minimum space above the top of the Controller for adequate ventilation.</p> |
|---|--|

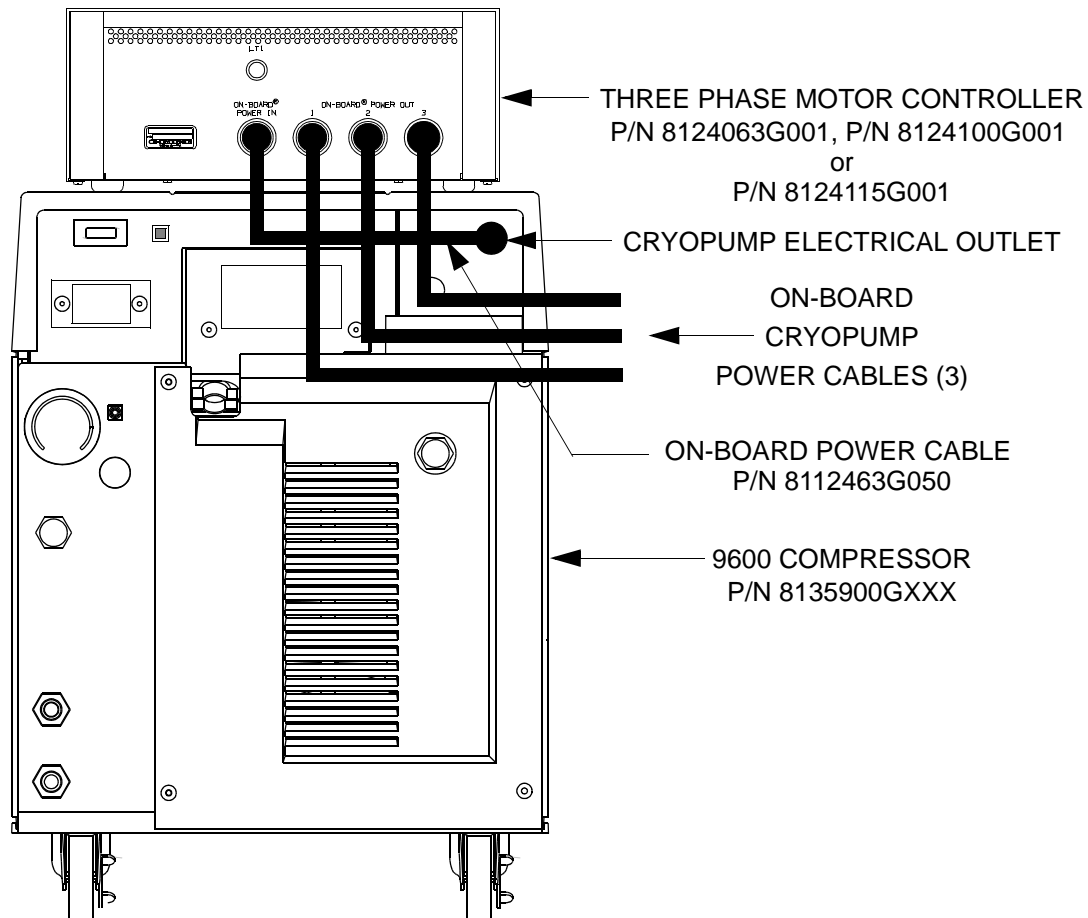


Figure 3-1: 9600 Compressor Cable Connections

## 8200 Compressor Cable Connections


**NOTE:** The 8200 single phase compressor requires the use of cable P/N 8132646G050. The cable is used between 8200 compressor and three phase motor controller. Refer to Table 3-1 for 8200 compressor application.

This procedure involves the following components:

- 8200 Compressor, P/N 8032549GXXX.
- Three Phase Motor Controller P/N 8124063GXXX or 8124100G001 which includes the On-Board power cable P/N 8112463G050.

Refer to [Figure 4-3-2](#) during this procedure.

1. Carefully place the Three Phase Motor Controller on top of the 8200 Compressor.
2. Connect the three On-Board coldhead power cables (customer supplied) to the *On-Board Power* connectors on the rear panel of the Three Phase Motor Controller.
3. Connect the On-Board power cable P/N 8112463G050 (supplied) to the *On-Board Power In* connector on the Three Phase Motor Controller and the *On-Board Power* outlet on the 8200 Compressor.

|   |   |
|---|---|
|  | <b>CAUTION</b><br><b>Overheated Equipment</b><br>To avoid overheating, allow a 1.0 inch minimum space above the top of the Controller for adequate ventilation. |
|---|---|

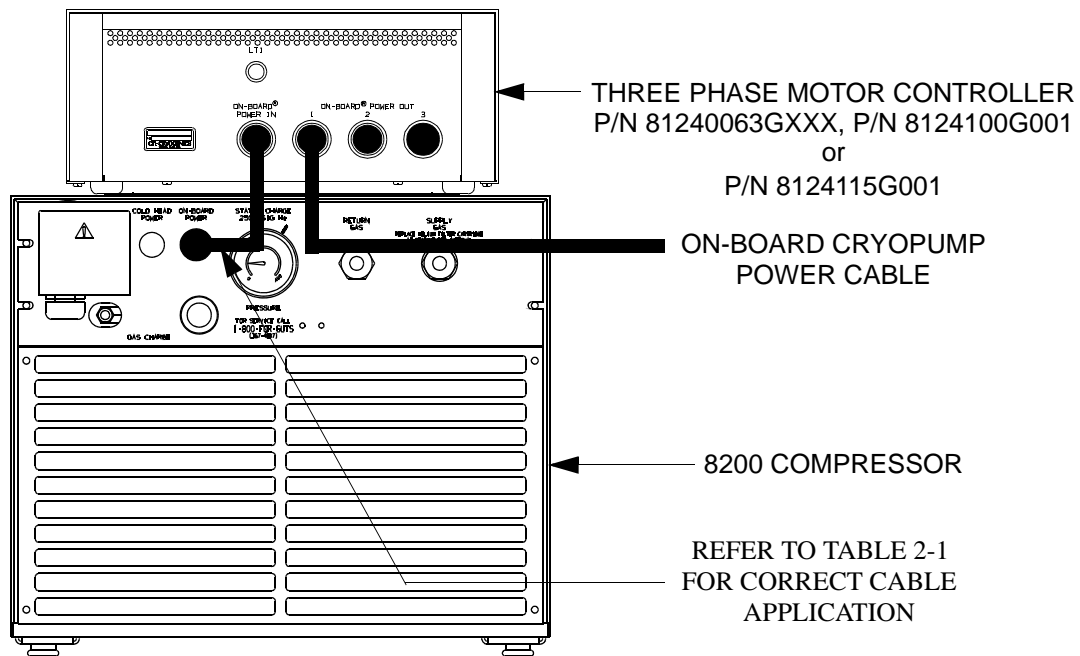


Figure 3-2: 8200 Compressor Cable Connections

Table 3-1: Three Phase Motor Controller Power Cable Applications for 8200 Compressors

| Three Phase Motor Controller P/N | 8200 Compressor P/N        | Power Cable P/N |
|----------------------------------|----------------------------|-----------------|
| 8124063G001                      | 8032549G001 (air cooled)   | 8112463G050     |
| 8124063G001                      | 8032550G001 (water cooled) | 8112463G050     |
| 8124063G002                      | 8032549G002 (air cooled)   | 8132646G050     |
| 8124063G002                      | 8032550G002 (water cooled) | 8132646G050     |
| 8124100G001                      | 8032549G001 (air cooled)   | 8112463G050     |
| 8124100G001                      | 8032550G001 (water cooled) | 8112463G050     |
| 8124115G001                      | 8032549G001 (air cooled)   | 8112463G050     |
| 8124115G001                      | 8032550G001 (water cooled) | 8112463G050     |
| 8124115G001                      | 8032549G002 (air cooled)   | 8132646G050     |
| 8124115G001                      | 8032550G002 (water cooled) | 8132646G050     |

## 8500 Compressor Cable Connections

This procedure involves the following components:


- 8500 Compressor, P/N 8031348G001 or G002
- Three Phase Motor Controller P/N 8124063GXXX, 8124100G001, or 8124115G001, which includes the On-Board power cable P/N 8112463G050
- On-Board 8011 Controller P/N 8052300

Refer to **Figure 4-3-3** during this procedure.

1. Carefully place the On-Board 8011 Controller on top of the 8500 Compressor.
2. Carefully place the Three Phase Motor Controller on top of the 8500 Compressor.
3. Connect the three On-Board coldhead power cables (customer supplied) to the *On-Board Power* connectors on the rear panel of the Three Phase Motor Controller.
4. Connect the 8500 compressor coldhead power cable P/N 8032222 to the *Cold-head 1 In* connector on the 8011 controller.



5. Connect the On-Board power cable P/N 8112463G050 (supplied) to the On-Board *Power In* connector on the Three Phase Motor Controller and the *Cold-head 1 Out* connector on the 8011 controller.
6. Set the voltage selector switches to the settings as described in [Table 3-2](#) and as shown in Figure 4-3-6.
7. Place the Compressor and On-Board power switches on the 8500 compressor to the On position.

|   |  |
|---|--|
|  | <p><b>CAUTION</b></p> <p><b>Overheated Equipment</b></p> <p>To avoid overheating, allow a 1.0 inch minimum space above the top of the Controller for adequate ventilation.</p> |
|---|--|

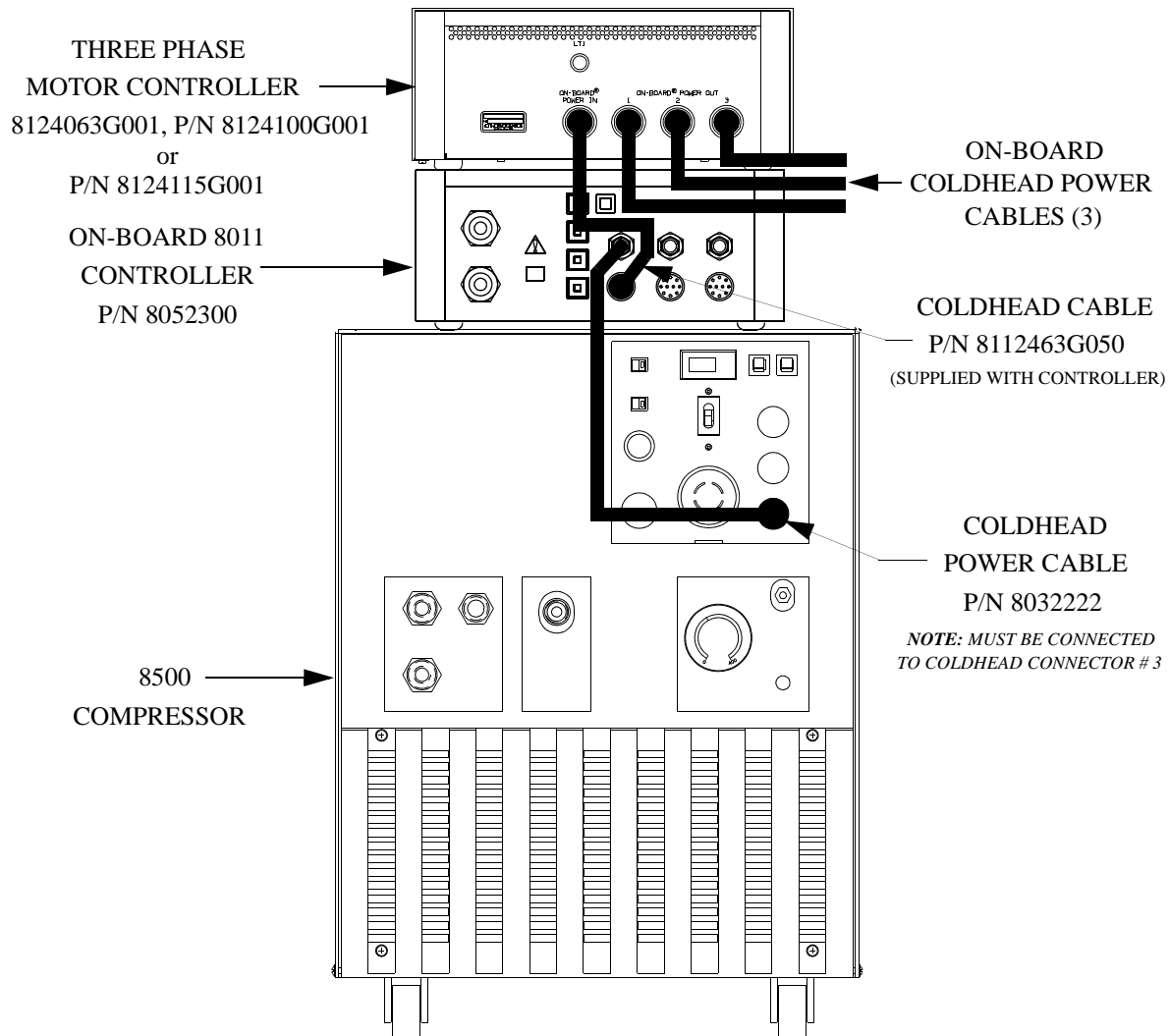


Figure 3-3: 8500 Compressor Cable Connections


## 8510 Compressor Cable Connections

This procedure involves the following components:

- 8510 Low-Voltage Compressor, P/N 8031315.
- Three Phase Motor Controller P/N 8124063G001, 8124100G001, or 8124115G001, which includes On-Board Power Cable, P/N 8112463G050.

Refer to Figure 4-3-4 during this procedure.

1. Carefully place the Three Phase Motor Controller on top of the 8510 Compressor.
2. Disconnect the three On-Board power cables (customer-supplied) from *Coldhead 1, 2 and 3* connectors on the compressor. Reconnect the cables to the corresponding *On-Board Power Out 1, 2 and 3* connectors on the Three Phase Motor Controller.
3. NOTE: Make sure the On-Board Power Cable is connected to the correct location as indicated in step 3. The Customer Remote capability will not function if the On-Board Power Cable is connected to Coldhead 1 or 2.
4. Install the On-Board power cable, P/N 8112463G050 (supplied), between the *On-Board Power In*, connector on the converter and the *Coldhead 3* connector on the compressor.
5. Place the Compressor and On-Board power switches on the 8510 compressor to the ON position.

|   |  |
|---|--|
|  | <p style="text-align: center;"><b>CAUTION</b></p> <p style="text-align: center;"><b>Overheated Equipment</b></p> <p>To avoid overheating, allow a 1.0 inch minimum space above the top of the Controller for adequate ventilation.</p> |
|---|--|

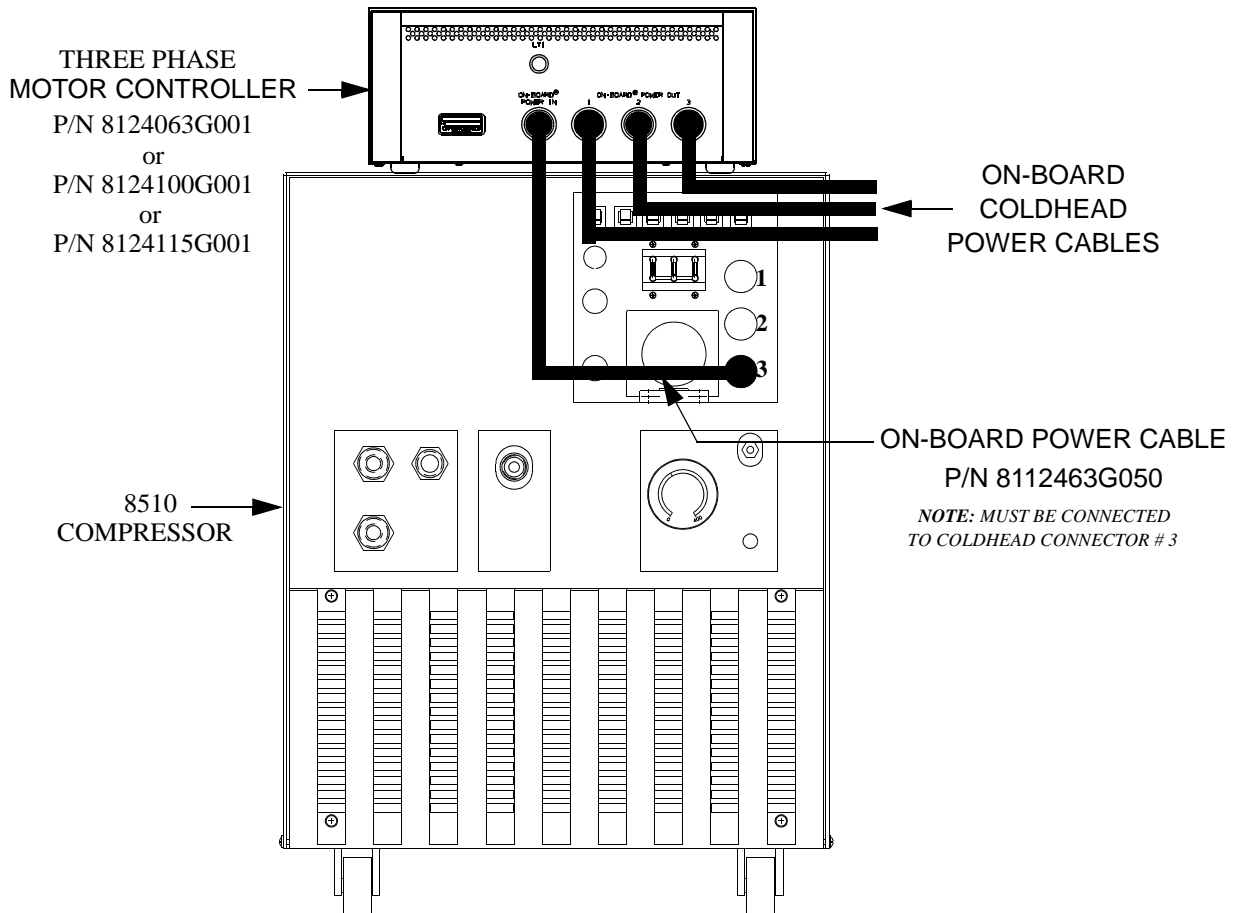


Figure 3-4: 8510 Compressor Cable Connections


## 1020R Compressor Cable Connections

This procedure involves the following components:

- 1020R Compressor P/N 8031023G001 or G004.
- Three Phase Motor Controller P/N 8124063G001, 8124100G001, or 8124115G001, which includes On-Board Power Cable, P/N 8112463G050.
- On-Board 8011 Controller P/N 8052300.

Refer to **Figure 4-3-5** during this procedure.

1. Carefully place the On-Board 8011 Controller on top of the 1020R Compressor.
2. Carefully place the Three Phase Motor Controller on top of the On-Board 8011 Controller.
3. Connect the three On-Board coldhead power cables (customer-supplied) into the *On-Board Power Out 1, 2 and 3* connectors on the Three Phase Motor Controller.
4. Connect the coldhead power cable, hard-wired to the compressor, into the *Coldhead 1 In* connector on the 8011 Controller.
5. Connect the On-Board power cable, P/N 8112463G050 (supplied) to the On-Board *Power In* connector on the converter and the *Coldhead 1 Out* connector on the 8011 Controller.
6. Place the Compressor and On-Board power switches on the 1020R compressor to the On position.

|   |  |
|---|--|
|  | <p style="text-align: center;"><b>CAUTION</b></p> <p style="text-align: center;"><b>Overheated Equipment</b></p> <p>To avoid overheating, allow a 1.0 inch minimum space above the top of the Controller for adequate ventilation.</p> |
|---|--|

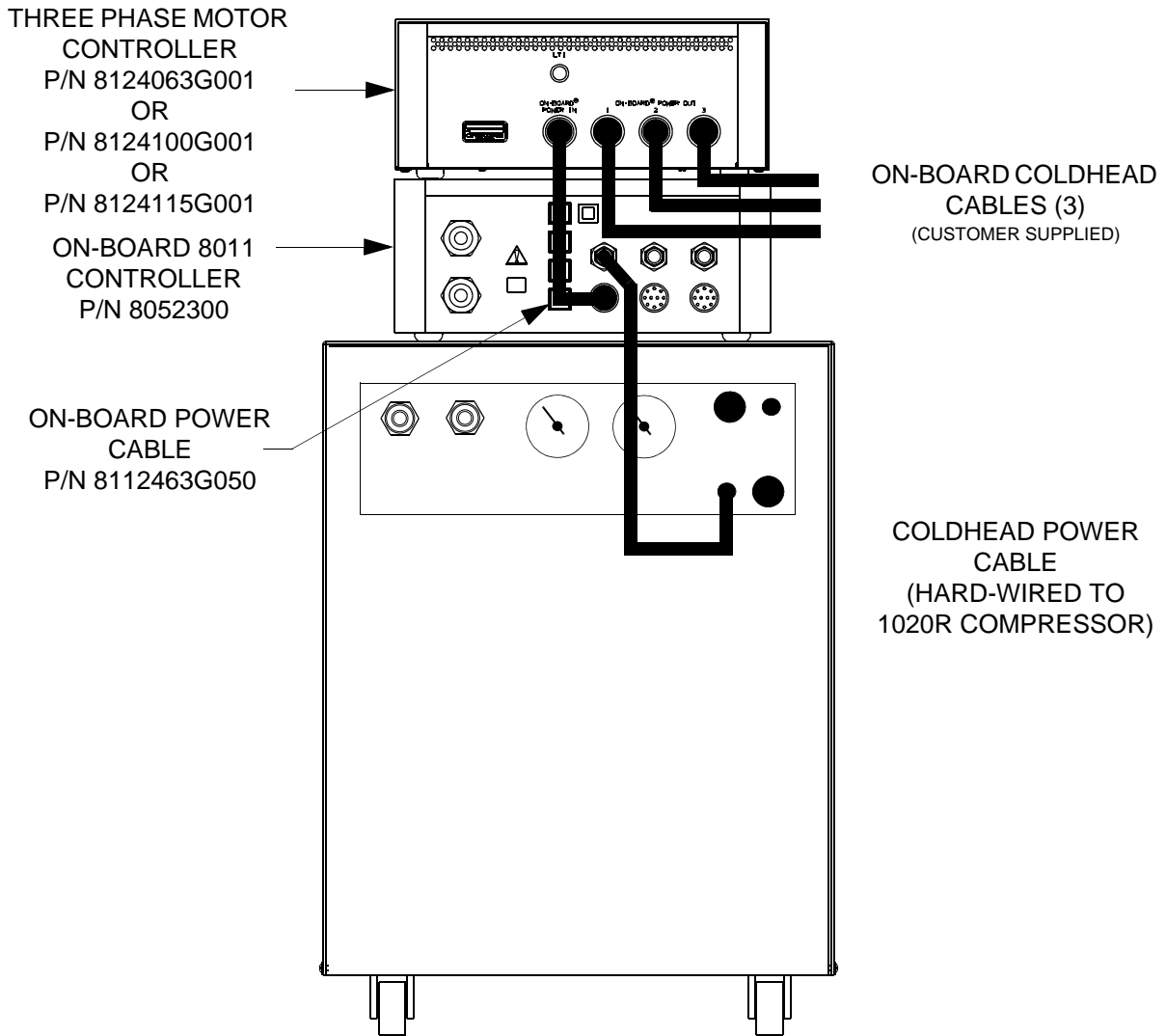


Figure 3-5: 1020R Compressor Cable Connections

## Electrical Preparation of Compressors

### 9600 Compressor

The 9600 Compressor will automatically configure all power related settings. All that is required is to connect the Three Phase Motor Controller as shown in [Figure 4-3-1](#).

### 8500 Compressor

- Using a voltmeter, measure the phase-to-phase voltage from the power source.
- Once the power source phase-to-phase voltage has been measured, refer to Table 2-2 and set the compressor voltage selector switches S2 and S3, as shown in Figure 2-6 to the appropriate range.

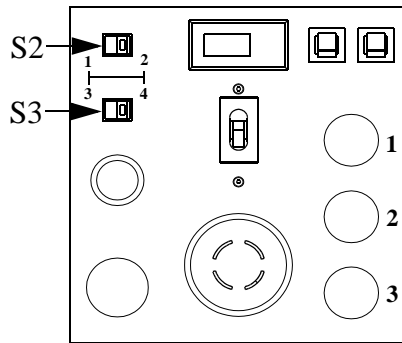


Figure 3-6: 8500 Compressor Control Module

Table 3-2: 8500 Compressor Voltage Selector Switch Settings

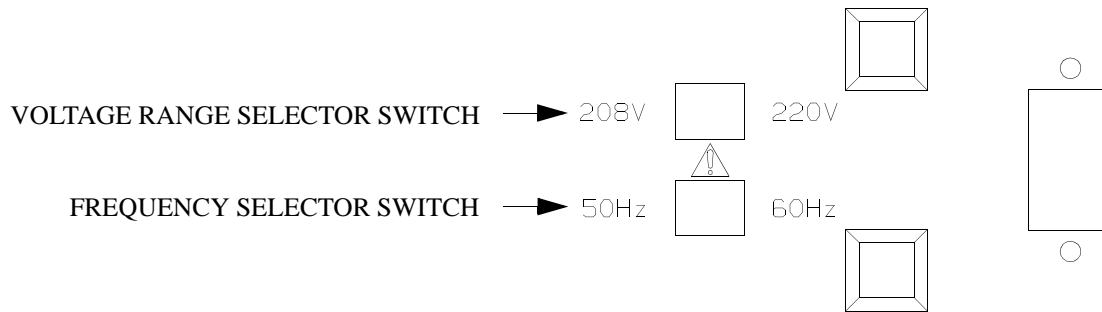
| Configuration                                  | Line Frequency | Line Voltage | S2 Setting | S3 Setting | Coldhead Voltage |
|--|----------------|--------------|------------|------------|------------------|
| P/N 8031348G001<br>208/230 VAC 50/60Hz         | 50             | 190 - 210    | 2          | 3          | 137 - 153        |
|  | 50             | 210 - 230    | 2*         | 4*         | 131 - 144        |
|  | 60             | 198 - 230    | 2          | 3          | 145 - 169        |
|  | 60             | 230 - 250    | 2*         | 4*         | 144 - 158        |
| P/N 8031348G002<br>380 VAC 50Hz<br>460VAC 60Hz | 50             | 342 - 400    | 2          | 3          | 126 - 147        |
|  | 50             | 400 - 457    | 2*         | 4*         | 125 - 143        |
|  | 60             | 395 - 460    | 2          | 3          | 145 - 169        |
|  | 60             | 460 - 506    | 2*         | 4*         | 144 - 158        |

\* Factory Setting

### 8200 Compressor

The 8200 Compressor requires that the power switches located on the front panel be set to the correct position.

- Using a voltmeter, measure the phase-to-phase voltage from the power source. Compare this voltage to the following table and position the voltage range selector switch to the 208V or 220V position as required. Also, set the frequency selector switch to the 50 Hz or 60 Hz position, as appropriate. See Figure 4-3-7 for location of selector switches.



**Figure 3-7: 8200 Compressor Power Selector Switches**

- Ensure that water is turned on for the water-cooled compressor.
- Set the compressor ON/OFF switch to OFF. Connect the input-power cable to the power source Refer to [Table 3-3](#) and [Table 3-4](#) for electrical power requirements.

*Table 3-3: 8200 Compressor Power Requirements*

| Operating Voltage Range |         | Voltage Adjustment Switch S1 Position |
|-------------------------|---------|---------------------------------------|
| 60 Hz                   | 50 Hz   |                                       |
| 198-212                 | 180-212 | 208V                                  |
| 213-250                 | 213-220 | 220V                                  |

- Turn the compressor switch to the ON position and allow the compressor to run for 15 minutes to stabilize the oil circuit. Make sure that the compressor fan operates freely in the air-cooled compressor.
- Switch off the compressor and disconnect the input-power cable.
- Install the compressor in its permanent location on a level surface. Air cooled units must have a minimum clearance of 12 inches at the front and back for adequate airflow

Table 3-4: 8200 Compressor Power Requirements (Steady-State Conditions)

| Part Number | Cooling | Phase | Hz | Operating Voltage Range | Nominal Operating Current |
|-------------|---------|-------|----|-------------------------|---------------------------|
| 8032549G001 | Air     | 3     | 50 | 180-220                 | 10A                       |
|             | Air     | 3     | 60 | 198-250                 | 10A                       |
| 8032549G002 | Air     | 1     | 50 | 180-220                 | 10A                       |
|             | Air     | 1     | 60 | 198-250                 | 10A                       |
| 8032550G001 | Water   | 3     | 50 | 180-220                 | 8.5A                      |
|             | Water   | 3     | 60 | 198-250                 | 8.5A                      |
| 8032550G002 | Water   | 1     | 50 | 180-220                 | 8.5A                      |
|             | Water   | 1     | 60 | 198-250                 | 8.5A                      |

## 8510 Low Voltage Compressor Control Module

- Using a voltmeter, measure the phase-to-phase voltage from the power source.
- Once the power source phase-to-phase voltage has been measured, refer to [Table 3-5](#) and rotate the compressor voltage selector switch S3, as shown in Figure 4-3-8, to the appropriate position.

Table 3-5: 8510 Low Voltage Compressor S3 Switch Settings

| Configuration                          | Line Frequency | Voltage Range | S3 Position |
|--|----------------|---------------|-------------|
| P/N 8031315<br>220/230VAC, 50/60<br>Hz | 50             | 190 - 210*    | Low         |
|  | 50             | 210 - 230     | Med         |
|  | 60             | 198 - 230*    | Low         |
|  | 60             | 230 - 250     | Med         |

\* Factory Setting



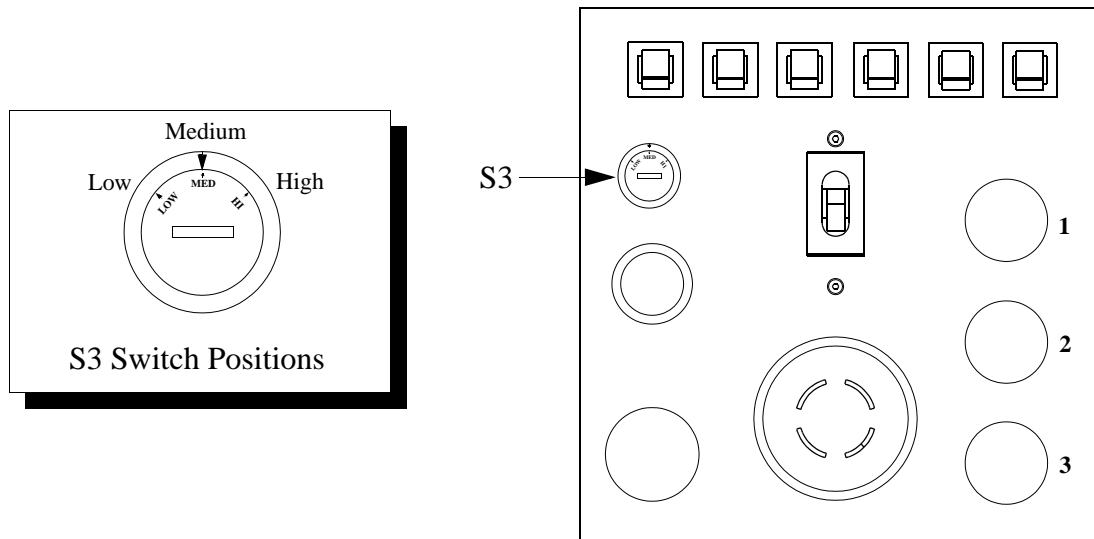


Figure 3-8: 8510 Low Voltage Compressor Control Module

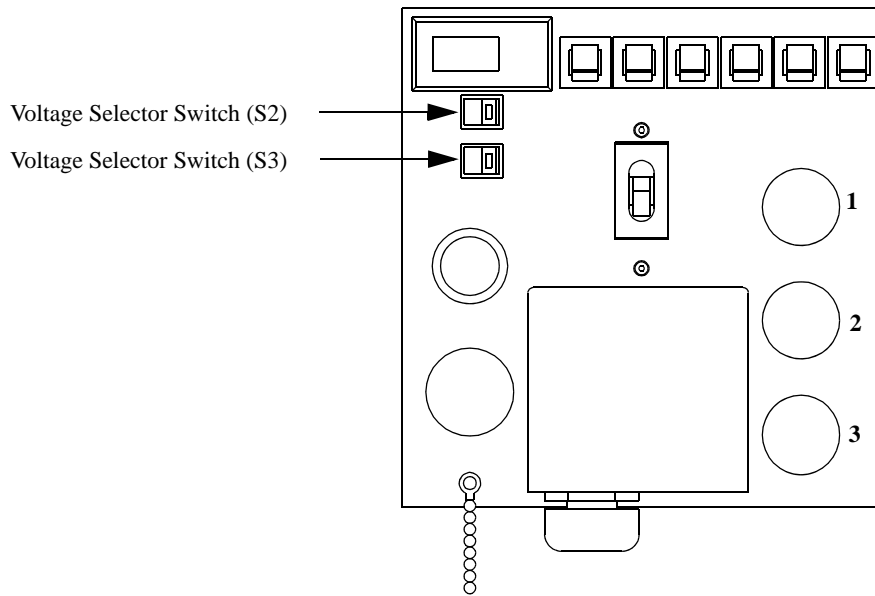
## 8510 High Voltage Compressor Control Module

1. Using a voltmeter, measure the phase-to-phase voltage from the power source.
2. Once the power source phase-to-phase voltage has been measured, refer to [Table 3-6](#) and set the compressor voltage selector switches S2 and S3, as shown in Figure 4-3-9, to the appropriate range.

Table 3-6: 8510 High Voltage Compressor S2 and S3 Switch Settings

| Compressor Configuration                  | Line Frequency (Hz) | Voltage   | S2 Setting | S3 Setting |
|---|---------------------|-----------|------------|------------|
| P/N 8031400G002<br>380/460VAC<br>50/60 HZ | 50                  | 342 - 405 | 2          | 3          |
|   | 50                  | 406 - 457 | 2*         | 4*         |
|   | 60                  | 395 - 450 | 2          | 3          |
|   | 60                  | 451 - 506 | 2*         | 4*         |

\* Factory Setting



**Figure 3-9: 8510 High Voltage Compressor Control Module**

## 1020R Compressor Control Module

1. Remove the top panel of the compressor as follows:
  - a. Remove the two screws from the under side of the top panel that pass through the two brackets at the top of the rear frame and secure the top panel in place.
  - b. Raise the rear of the top panel slightly and push the panel toward the front of the compressor until the slots at the front of the top panel are free of the washer-head screws in the compressor frame.
  - c. Remove the top panel and set it aside.
2. On the compressors that use 380, 400, or 480 volts input power, remove the perforated-metal top cover of the electrical control chassis, and ensure proper input voltage to the coldhead drive motor by making the following output connections for transformer T1 as shown in Figure 4-3-10. Be sure to replace the perforated-metal cover on the electrical control chassis after the connections are completed.
  - a. Compressors are shipped from the factory with tap 6 of transformer T1 employed for the output connection. Use this connection if the control voltage supplied to the compressor measures 215 VAC or greater.

- b.If the control voltage supplied to the compressor measures less than 215 VAC, use tap 5 for the output connection. Move the slip-on lug from tap 6 to tap 5.
2. On compressors that use 200/220 and 208/230 volts input power, remove the perforated-metal top cover of the electrical control chassis. Using the phase-to-phase voltage measured from the power source, prepare the *Scott-T* transformers T1 and T2, in accordance with [Table 3-7](#) and Figure 4-3-10. Be sure to replace the perforated-metal top cover of the electrical control chassis after the connections are completed.
3. Reinstall the top panel on the compressor, ensuring that the slots at the front of the top panel slip past the corresponding washer-head screws that project from the compressor frame.
4. Reinstall the rear panel on the compressor, reactivating the interlock switch.
5. Install the compressor into its permanent location on a level surface. Allow a minimum clearance of 12 inches (30 cm) at the front and back to ensure adequate airflow.

Table 3-7: 1020R Compressor Control Module Transformer T1 and T2 Tap Settings

| Line Frequency | Voltage    | T1 and T2 Tap Settings |
|----------------|------------|------------------------|
| 50             | 190 - 210  | B                      |
| 50             | 210 - 230* | C                      |
| 60             | 198 - 230  | B                      |
| 60             | 230 - 253* | C                      |

\* Factory Setting

6. Position the voltage adjustment switch (S1) on the On-Board 8011 Controller to the HI or LO position as follows:
  - a.Using a voltmeter, measure the phase-to-phase voltage from the power source.
  - b.Compare this voltage to [Table 3-8](#) and position the voltage adjustment switch located on the 8011 rear panel to the HI or LO position as required

*Table 3-8: 1020R Compressor Voltage Adjustment Switch Positions*

| <b>Operating Voltage Range</b> | <b>Line Frequency</b> | <b>S1 Position</b> |
|--------------------------------|-----------------------|--------------------|
| 198 - 230                      | 60                    | Lo                 |
| 395 - 450                      | 60                    | Lo                 |
| 231 - 250                      | 60                    | Hi                 |
| 451 - 506                      | 60                    | Hi                 |
| 190 - 204                      | 50                    | Lo                 |
| 342 - 400                      | 50                    | Lo                 |
| 205 - 240                      | 50                    | Hi                 |
| 401 - 457                      | 50                    | Hi                 |

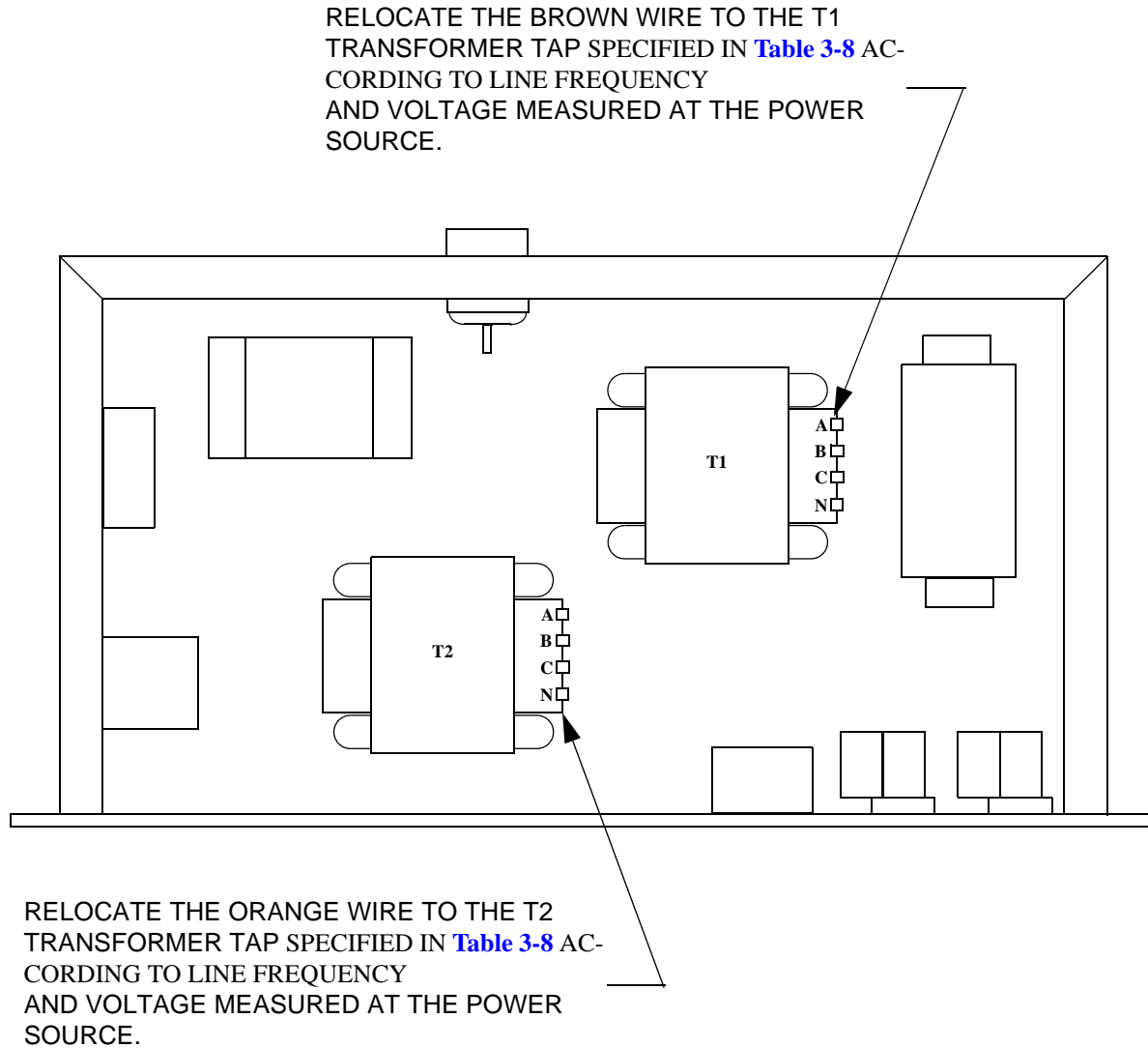


Figure 3-10: 1020R Compressor Control Module Modifications (Cover Removed)



# 4

# Appendices

---

## Overview

The following appendices are included to provide the user with a single location for specific information related to the Brooks Automation Product.

## Contents

- Appendix A: Customer Support Information ..... 4-2
  - Customer Support Center Locations. .... 4-2
  - Guaranteed Up-Time Support (GUTS®) ..... 4-2
  - Product Information ..... 4-2
  - E-mail. .... 4-2

## Appendix A: Customer Support Information

### Customer Support Center Locations

To locate a Customer Support Center near you, please visit our website [www.brooks.com](http://www.brooks.com) on the world wide web and select *CONTACT* on the home page.

### Guaranteed Up-Time Support (GUTS®)

For 24-hour, 7-day per week Guaranteed Up-Time Support (GUTS) dial:

1 800-367-4887 - Inside the United States of America

+1 508-337-5599 - Outside the United States of America

### Product Information

Please have the following information available when calling so that we may assist you:

- Product Part Number
- Product Serial Number
- Product Application
- Specific Problem Area
- Hours of Operation
- Equipment Type
- Vacuum System Brand/Model/Date of Manufacture

### E-mail

For your convenience, you may also e-mail us at:

[techsupport@brooks.com](mailto:techsupport@brooks.com)